

Nothing beats quality

Telsonic receives certification in accordance with the new DIN EN ISO 9001:2015 standard



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Customer satisfaction is an important prerequisite for company success. Quality also needs to be guaranteed throughout the entire production chain, from development to service. As a globally recognised specialist in industrial ultrasonic technology Telsonic has therefore always placed great value on a continuous improvement process for its products, services and manufacturing. This quality concept is firmly anchored in the company philosophy and is brought to life systematically in all of the company's divisions. To confirm our own high standards, in August 2018 Telsonic submitted itself to the testing process for ISO 9001:2015 certification of a management system. The audit was successful and the recertification was passed with flying colours.

SQS, the Swiss Association for Quality Management Systems, was responsible for the audit. For one and a half days the auditor checked the conformity and effectiveness of the management system as a whole, consistency in implementation of the improvement process with its focus on changes, opportunities and risks. "Our ISO 9001-based management system is the basis for our systematically quality-driven services and is binding for all our employees," stresses Daniel Schmid, QM Manager at Telsonic. "By aligning with defined quality criteria, we reach a high quality standard. We analyse the feedback from our customers along with the feedback from our suppliers and employees and use it for our optimisation process in order to make our production processes safe and economical with innovative and environmentally-friendly ultrasonic solutions." As early as 2019 the company wants to submit itself to the next audit: the plan is to certify the environmental management system in accordance with ISO 14001.